



Delivery Conditions

Document: 00001

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The following is an extract of information from our **Terms & Conditions** (*see download document 00003*).

1. Interpretation

1.1 In these Terms:

- “Business” means Hanks Optometry Trust (ABN 15 765 921 432).
- “Customer” means the purchaser of Goods from the Business.
- “Goods” means all goods sold and/or delivered by the Business to the Customer.
- “Terms” means the terms and conditions of sale.

5. Delivery

5.1 The normal expected delivery time for **Australian orders** is **5 business days**.

5.2 The normal expected delivery time for **International orders** is **10 to 21 days**, depending on the location and the delivery infrastructure for the relevant country.

5.3 All expected delivery times are subject to unforeseen delays or back-order situations. In these cases the Customer will be contacted by the Business and advised about the updated delivery time. Payment for the order will not be processed by the business until the Customer’s order is processed.

5.4 The Customer must, within 5 days of being notified of their availability, collect or accept delivery of the Goods and pay any outstanding balance of the invoice price.

5.5 If the Customer fails to collect the Goods or accept delivery within 21 days of being notified of their availability, the Business may terminate this contract, keep the deposit and resell the Goods.

5.6 In addition to clause 4.4, the Business reserves the right to charge the Customer storage on goods not collected or delivered within 5 days of notification of their availability at the rate of \$35.00 per week or part thereof.

5.7 The Business reserves the right to deliver the Goods in whole or in instalments, as well as to deliver prior to the date for delivery and, in such event, the Customer must not refuse to take delivery of the Goods.

5.8 Any failure on the part of the Business to deliver instalments within any specified time does not entitle the Customer to repudiate the contract with regard to the balance remaining undelivered.